



INDUSTRY NAME

Government Entity

LOCATION

Indonesia

PLATFORM

Events.Studio

SERVICES

Simultaneous Interpretation & Interpreting Platform

SETUP

All participants had access to a customized landing page via a QR code to choose the different audio channels.

Each interpreter had a laptop with a wired headset to access Events.Studio application. A remote audio engineer used 2 laptops to monitor both the incoming stream as well as the interpretation platform.

BEST EXPERIENCE

The client was satisfied with the event interpretation and platform. Despite patchy internet bandwidth at the venue, most participants had a stable access experience. Furthermore, Globibo used this small event to generate new ideas to improve the platform for interpreters as well as participants.

Globibo provided remote interpretation for 100+ delegates in Bali. Using Events.Studio, participants accessed live translation on their own devices, eliminating the need for traditional equipment and ensuring a smooth and efficient experience.

Remote Interpretation for 100+ Delegates in Bali via Events.Studio

Globibo was entrusted with providing remote interpretation services for a conference of over 100 delegates in Bali. To optimize resources available at the venue, the client preferred participants use their own devices instead of traditional interpretation equipment. Consequently, Globibo deployed their Events.Studio application, enabling participants to quickly log in to the platform and select their preferred language using their devices.

Fast & cost-efficient Language Services - to empower & engage People in Communication.

Delegates

100

Hours

5.5

Applications

2

Positive Feedback

96%





CHALLENGES

One challenge of the event was getting a new set of interpreters accustomed to the platform, primarily since all four interpreters were located in different places. Effective communication between each language's partner was crucial.

MANAGEMENT OF CHALLENGES

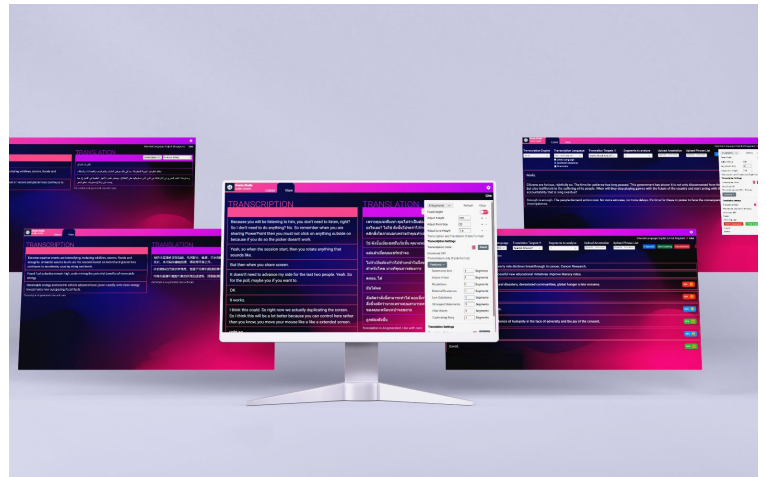
Rehearsals are crucial for events. Therefore, the day before the event, Globibo conducted several practice sessions with the interpreters to ensure they pressed the correct buttons. Additionally, the platform included a chat function to facilitate communication between interpreters and technicians, providing a seamless experience.

Constant language feed monitoring is critical to ensure a clean signal. In cases of feedback or echoes, it is essential to isolate the source of the feedback immediately. This includes checking whether additional microphones are on or if headsets are too loud, causing the microphones to pick up the sound.

Globibo maximizes the impact of interactions through subject-specific language interpreting. Globibo provides fast and cost-efficient language services solutions to help clients empower and engage more people with the content.

ROLES / TEAM MEMBERS

- 01 Account Manager
- 02 Software Development Team
- 03 SI Onsite Team
- 04 Audio & Microphone Setup
- 05 Streaming Infrastructure Team
- 06 User Experience / User Interface Design



GLOBIBO

The client was pleased that the event went without any hiccups, and the participants appreciated that the content was available conveniently in their own language.

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