



INDUSTRY NAME

Government Entity

LOCATION

Singapore

PLATFORM

Events Studio

SERVICES

- Access Control via Barcode on 42 gates, 84 marshalls over the 4 days
- Interpreting into 4 languages in 3 parallel rooms to 3500 foreign delegates
- Mobile app for Conference Program, Voting, Live Q&A, messaging, networking, sponsor/exhibitor show pages

SETUP

Interpreting:

- The booth were set up and supported from 3 sub-teams in the 3 halls
- The device collection counter was supported by an own team of around 20 staff to manage the volume of 3500 participants

Access Control

- The integrated system provide a highly responsive validation of the participants badge as well as live analytics of room/session utilization

Mobile app

- Each room / session that utilized the app for Voting & Q&A had a support team for the Moderator
- A backend team monitored the server performance / response time as well as any data-entry update requests

EQUIPMENT

- Events.Studio
- Wireless Mobile Barcode Scanners (smart and non-smart devices)
- 3500 interpreting receivers with charging stations
- 12 interpretation booths, split into 3 rooms, 24 consoles, 3 CCUs
- 24 interpreters
- Microphone / Video Integration
- Live-monitors for Q&A in 12 rooms

Globibo's expertise shone at the XXI World Congress on Safety and Health. We catered to 20,000 diverse participants across 10 conference tracks and exhibitions, ensuring an engaging experience for all the participants. Booth setup supported by 3 sub-teams across 3 halls. Device counter managed by own team of 20 staff for 3500 participants.

Large-Scale Interpreting, Mobile-App and Access Control Management

International Labor Organization, Ministry of Manpower Singapore, and International Social Security Association jointly organized the XXI World Congress on Safety and Health 4-days event had around 20,000 participants, from prime ministers to students.

10 parallel conference tracks and exhibitions in 20 venues.

Seeing a large-size event come together from the very first conceptual discussions to a final show is an exciting journey. Observing a fully occupied room of participants using our interpreting devices and mobile app created a sense of pride for the full project team.

Participants

20,000

Days

4

Venues

20

Foreign Delegates

3500





ROLES / TEAM MEMBERS

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A successful event hinges on teamwork. Effective collaboration, clear communication, defined roles, and meticulous planning contribute to seamless execution. Each team member's expertise, dedication, and synchronized efforts create an unforgettable experience that meets objectives .

01 2x Technical Director and co-director

02 1x Interpretation Lead

- 6x Room Engineers

03 Audio Lead

- 6x Room Engineers

04 Video Lead

- 6x Room Engineers

05 Mobile App Lead

- 20x Moderators Support Team
- 4x Backend Engineers

06 Access Control Lead

- 4x Floor Leads
- 84x Marshalls



CHALLENGES

- The showcaller had several issues with the actual program and had to delay the entry of participants to the rooms. This create big emotional and safety pressure on the access control marshalls
- In some rooms the participants were not informed to collect the interpretation receiver. Large crowds had to rush to collection counters when the session started to collect their devices

MANAGEMENT OF CHALLENGES

• The corresponding technical leads for the roles have long experience in their corresponding functions. The right staffing and training of all full-time and temporary staff allowed to flexibility adjust to the circumstances

GLOBIBO

The feedback from the participants, organizer and partners was overwhelmingly positive. The subsequent year, the Client awarded Globibo an even larger project.

Globibo facilitated a large-scale event with interpreting, a mobile app, and access control management. Witnessing the successful execution and participant engagement filled the project team with pride. A journey from concept to success!

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