### INDUSTRY NAME

Financial Association

### LOCATION

Singapore

### PLATFORM

Onsite

## SERVICES

Globibo provided 4 conference interpretation booths for 4 languages with audio splitters, interpretation receivers, interpreter consoles, interpretation transmitters, table-top conference microphones, and headband headphones with chargers for all the participants.

### EQUIPMENT USED

- Conference Interpretation Booths- 4
- Interpreter Consoles- 8
- Central Control Unit 1
- Table-Top Conference Microphones- 14
- Table-Top Conference Microphone Controller 1
- Audio Splitter 1
- Interpretation Transmitters- 5
- Interpretation Receivers- 16
- Headband Headphones -16

#### SET UP

- Setup / Dismantle -2
- Standby Operator and Standby Technician



Globibo delivered Language Service & Event Technology for a 3-day event at St Regis Singapore for a global association of financial professionals. We provided Simultaneous and Consecutive Interpretation in Japanese, Indonesian, Korean, and Chinese, along with conference interpretation booths and equipment ensuring seamless communication for all participants.

# Globibo's multilingual solutions and event tech for a financial association

Globibo provided the Language Service & Event Technology solution for a global association of financial professionals for a 3-days event at St Regis Singapore. Globibo provided Simultaneous and Consecutive Interpretation for the language pairs Japanese, Indonesian, Korean, and Chinese.

To ensure effective participant communication, Globibo provided simultaneous and consecutive interpretation in Japanese, Indonesian, Korean, and Chinese, as well as conference interpretation booths and equipment.







# **ROLES / TEAM MEMBERS**

A successful event hinges on teamwork. Effective collaboration, clear communication, defined roles, and meticulous planning contribute to seamless execution. Each team member's expertise, dedication, and synchronized efforts create an unforgettable experience that meets objectives .

# Project Manager

Managed the overall project (including the preparation of the the equipment, platform, network, coordination with the client, and onsite execution).



03

01

#### **Technical Lead**

Technical lead oversees event tech setup, troubleshooting, and maintenance, ensuring seamless execution and optimal performance during events

#### **Technical Operator**

Technical operator manages event equipment, ensuring smooth operation and troubleshooting technical issues during the event





After serving multiple events for this specific client, the greatest insights have been gained by identifying ways to enhance future events through the introduction of various improvements and initiatives. Additionally, a significant aspect for us is receiving appreciation from the client when they recognize the event's success.

P: +65 6336 9002 W: www.globibo.com A: 114 Lavender Street #06-63 CT Hub 2 (Lobby 3) Singapore 338729 E: info.sg@globibo.com

# **CHALLENGES**

- •
- Working within a constrained space
- Due to the fast pace of the conversations, several exchanges were occurring at once, making it crucial to press the right button to ensure accurate communication.

# **MANAGEMENT OF CHALLENGES**

- Conducting a preliminary site visit beforehand ensures ample allocated space, facilitating a smooth and efficient setup process.
- It's essential to brief the users of the technical equipment on the event's specifics and the functions of the buttons. Additionally, having a floating operator ready to intervene if necessary quickly enhances the overall efficiency and responsiveness.

Through multiple event collaborations, we've gleaned invaluable insights for enhancing future endeavors. Introducing improvements and initiatives has been key. Client appreciation for event success remains significant, reinforcing our commitment to delivering exceptional experiences.